



BILLING POLICY

As a courtesy, The Center for Balance Physical Therapy will bill your insurance for all procedures performed at the time of service. When the explanation of benefits and insurance payment is received, your account will be credited. Any remaining patient responsibility will be expected when you receive a statement or at the time of your next appointment (whichever comes first).

PPO's and HMO's

We are in network with most PPO plans. We will do our best to verify your plan is in network with us, but it is ultimately the plan subscriber's responsibility to confirm their benefits and in network providers.

COLLECTION POLICY

If payment is not made at the time the billing statement is received, you may be responsible for interest and penalties. The Center for Balance Physical Therapy utilizes an outside collection agency for any unpaid debt. If your account goes to collections, you will be responsible for attorney fees, interest and penalties. The Center for Balance Physical Therapy cannot remove an account from collections after it has been sent.

Cancellation Policy

You are coming to The Center for Balance to remedy the condition that is affecting you; therefore, it is necessary that you attend all of your scheduled appointments. We pride ourselves on scheduling only one patient at a time per clinician to ensure 1 on 1 treatment sessions.

The Center for Balance requires 24 hour advance notice for any cancellation. If you are unable to give 24 hour advance notice or you do not show for your scheduled appointment an administrative fee of **\$50.00 will be collected prior to any future appointments**. We will make every attempt to reschedule you for the same week based on availability. **The Center for Balance reserves the right to remove patients from the schedule with 2 or more cancellations or 2 or more no shows**. We understand things come up, but to continue for us to provide 1 on 1 care, please attend all scheduled appointments.

Patient Signature: _____

Date: _____